MSP Partner Program



Dedicated Rewards and Business Empowerment

Financial Benefits

As your partnership level increases, enjoy tiered pricing and complimentary licenses for a comprehensive endpoint security solution to safeguard your infrastructure.

Business growth through expert training

Bitdefender offers partners interactive live trainings that help you grow. Online courses, Masterclass sessions, and certifications to enhance cybersecurity skills, ensuring expert services for your clients.

Technology at its Excellence

Recognized Global Cybersecurity Leader: Proven 1st-Rate Protection

Bitdefender consistently ranks first in major independent tests for demonstrating the best protection against cyber-threats with the fewest false positives and smallest performance impact on protected systems.

Unified security and risk analytics comprehensive MSP platform

Bitdefender GravityZone Cloud MSP is a unified security and risk analytics platform that provides advanced endpoint protection including detection and response (EDR), extended detection and response (XDR) and cloud security for physical, virtual, and multi-cloud environments. The platform delivers deep security context to detections and offers a direct path to Bitdefender MDR services for 24x7 threat monitoring, detection and response, and proactive human-led threat hunting.

Working together seamlessly

Simplified licensing & provisioning pay as you go

Manage protection for all customers from the GravityZone single cloud hosted console with dynamic monthly billing. Automate tasks and streamline management using the API integrations with major RMM/PSA platforms.

24/7 Partner Advantage Network (PAN) Portal access

Streamline billing, lead generation, and sales efforts with centralized access to essential tools and resources, all available seamlessly via single sign-on with PAN. Gain access to a wealth of sales, product, and marketing assets, with the added convenience of a unified login for both the e-learning platform and the marketing self-service platform.

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MSP Partner Program

Industry Recognition and Leadership

Award-winning Prevention, Protection, and Detection & Response Platform



Proven Cybersecurity Leadership

Founded in 2001, customers in 170 countries, 440 patents (and counting)

\$1.6 Billion

30+ free decryptors stop ransomware, disrupt cybercrime

487+

Threats discovered every minute

15,000+

Qualified MSP partners globally

Recognized

by Leading Industry Analysts



Named a Leader in The Forrester Wave™: **Endpoint Security, Q4 2023**

h Read more



Named a Customers' Choice for EMEA in the 2023 Gartner Peer Insights™ Voice of the **Customer for Endpoint Protection Platforms**

h Read more

Gartner

Named a Visionary in the 2023 Gartner® Magic Quadrant™ for Endpoint Protection Platforms



2024 CRN Partner **Program Gulde Award**

h Read more



MSP Partner Program

The Bitdefender Partner Advantage Network MSP Partner Program recognizes skilled managed services partners across 170+ countries. With Bronze, Silver, and Gold membership levels, benefits grow with partners' experience in delivering Bitdefender solutions, laying the groundwork for success.

Category	Туре	Bronze	Silver	Gold
Program Benefits	24/7 Access to Partner Portal	\checkmark	\checkmark	\checkmark
	Personalized Partner Communication	\checkmark	\checkmark	\checkmark
	Account Management	•	\checkmark	\checkmark
	Technical Account Management	•	۰	\checkmark
	Reference Program	•	\checkmark	\checkmark
	Partner Advisory Board	•	•	\checkmark
	MSP Online Community	•	٠	\checkmark
	Business Reviews Meetings	0	•	\checkmark
Financial Benefits	MSP consumption based monthly billing with aggregated tier-based pricing	\checkmark	√	√
Marketing Benefits	Partnership Status Logo & Diploma	\checkmark	\checkmark	\checkmark
	Access to Partner Marketing Portal	√ ·	√ ·	√
	Marketing Assets & Resources	√	√	√
	Marketing Development Funds	•	\checkmark	\checkmark
Sales Support Benefits	Haara broakdowy visibility yay Cretamon	\checkmark	\checkmark	\checkmark
	Usage breakdown visibility per Customer NFR License Keys	√ √	√ √	√ √
	Partner Locator Visibility	•	√	→
	Sales Resource Tools	√	√	√
Technical Benefits	Multi-tenant platform	√	\checkmark	\checkmark
	Extensive integrations			\checkmark
	Product Management Support Access to Knowledge Base	√	· √	√ √
	Dedicated Technology Teams for Level 2 Support	√ √	√ √	√
Training & Enablement Benefits	Masterclass Training Program	\checkmark	\checkmark	\checkmark
	Self-paced Online Courses	•	•	•
	Professional Certifications & Digital Badges	\checkmark	√	\checkmark
	Private on demand classes & Hands – on training assistance	•	\checkmark	\checkmark
	Product Demos	0	√	\checkmark

In establishing a robust foundation for our MSP Program, we have defined clear entry requirements that serve as the gateway to a mutually beneficial partnership. Upholding a commitment to providing level 1 support and presenting a comprehensive business plan, these prerequisites lay the groundwork for a well-defined and achievable trajectory towards sustained growth.



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